

Park and parking rules for Europa-Park visitors

Welcome to Europa-Park!

You are now starting a day full of discoveries and adventure. We hope you will enjoy your day at Europa-Park. However, we ask you not to disregard the usual consideration and precaution. Above all, this means to show responsibility for yourself as well as for others. Do not forget the elementary rules of politeness. Furthermore, we ask you to respect the following park rules, which form the basis of your stay at Europa-Park.

1. Parking

The rules and symbols of the Road Traffic Regulation also apply to our car parks. In order to ensure a constant flow of traffic, the instructions of our staff members have to be followed.

Please park your vehicle only within the marked parking spaces, or we will have to have it towed away at your own risks and expenses. The parking fee is charged for the parking space and not for watching over your vehicle. When leaving your car, please make sure that all doors, windows, boot and sunroof are closed and locked and that you have not left any valuables in clear view inside the car. In addition, we ask you not to leave any animals inside your vehicle. In case of theft or damage by others, we can not accept liability and will not pay any compensation. This also applies, when the damage is caused by storm, fire, hail, explosion or other extraordinary occurrences. The exclusion of liability for compensation does not apply when the damage is caused grossly negligent or intentionally by employees of Europa-Park. However, compensation can only be paid if the damage is reported to our personnel before you leave the park, if this report of damage is reasonable.

2. Entrance ticket

You may only enter the Europa-Park site with valid entrance tickets through the marked entrances for visitors. Keep your entrance tickets with you throughout your stay in the park and produce them to our staff if requested to do so. Day tickets are only valid on the day of purchase. Entrance authorisation becomes invalid when you leave the park site. Persons who are under the influence of alcohol or drugs may be refused entrance to the park and may be escorted off the park site. **Children have to be attended by an adult person until the completion of their 7th year.**

3. General safety

- a) Dogs are welcome in the park but must be kept on a leash at all times. Dogs are not permitted at shows, on rides and in the specially marked areas of the park. No other pets may be brought into the park.
- b) The fire service regulations in the park site must be followed at all times. Smoking is prohibited when using any of the attractions.
- c) Visitors must not leave the marked paths and areas.
- d) Weapons and offensive items (pistols, knives, chains, knuckle-dusters etc.) must not be carried within the park site.
- e) It is in your own interest to follow the instructions issued by the park personnel.

- f) Do not cause annoyance by causing lots of noise or by playing radios or similar devices at high volume.
- g) All visitors must be fully clothed and shoed and have to remain so throughout their stay in the park.
- h) Swimming in artificial lakes and **walking on frozen lakes are strictly** forbidden.

4. Using facilities and attractions in the amusement park

The facilities in the amusement park are at your disposition as long as you observe the rules for their use. Please follow the instructions issued by the operating staff. If you wilfully ignore the instructions for use and the instructions issued by the operating staff, the operating staff may prevent you using the attraction. This cannot give rise to any complaint for compensation on your part. This also applies if you attempt to push to the front of a queue. You will be held liable for all damage caused by ignoring the instructions for use and malicious damages.

In case of an interruption of the power supply due to thunderstorm, windstorm or other occurrences and a resultant failure of facilities and attractions, a refund or partial refund of the entrance fee charged cannot be demanded.

In case of strong winds, impaired vision, thunderstorms or other specific environmental circumstances, we shall be entitled to shut down the operation of individual facilities and attractions for the protection of visitors. There shall be no entitlement to a full or partial refund of the entrance fee paid.

5. Playground equipment

Playground equipment, grassed areas and similar facilities is available for use at your own risk. Adults are not allowed to use playground equipment.

6. Duty of supervision

We would like to point out all parents and group leaders that they have duty to supervise their charges since we cannot release them from this duty. Group leaders and parents are therefore also responsible for any damage caused by the persons in their charge.

7. Restriction of liability

We may only be held liable for damage caused by the malice or gross negligence of our staff and in particular, we cannot accept any liability for items brought into the park by visitors. **This limitation of liability does not apply to risks effecting human life or health.**

8. Damage reports

All the facilities in the park are maintained and supervised carefully.

Nevertheless, if you suffer any damage or injury which is not due to your own fault, please report this to the information booth before leaving the park. Please also report to us if you suspect that any damage may occur later, as a result of some event. Complaints for compensation will not be accepted if you report your damage after leaving the park, even if this damage report should be reasonable.

9. Publicity and sale of products and services

Publicity within the area of Europa-Park and the car park, as well as the sale of products and services is only permitted with a prior written consent of the management. This also applies for conducting public opinion polls and taking counts. Publicity and announcements for organisations, associations, interest groups and individual ideas are prohibited within the area of the park and inside all buildings, rides etc. and will be punished in each case with an expulsion from the park and civil prosecution for disturbance of domestic peace and security.

10. Filming and photography for publicity purposes

Filming and photography is permitted in Europa-Park. The areas and attractions are marked wherever possible. Please report at these areas if you do not want photographs or film recordings displaying yourself to be used later in public or tell the photographer or film team of your refusal. If you do not take this step, we will assume that we may use such photographs or recordings free of any charge.

11. Park rights

The direction is entitled to expel from the park every person who violates the above mentioned rules or who has entered the park site without a valid entrance ticket.